

Talent Optimization Services

SUPERVISOR UPSKILLING

This 12-month self-paced, online learning path will equip new leaders with robust supervisory techniques that they can put into action immediately. The skills outstanding supervisors use to plan, organize, and communicate will become part of your team's toolkit as a result of this 12-month learning experience. They will learn to leverage both hard skills and people skills to meet new challenges with increased confidence, respect, and effectiveness.

What Will Be Covered

- Embracing Your New Role and Expectations
- Filling Your Communication Skills Toolbox
- Coaching for High Quality Performance
- Unconscious Bias
- Delivering Constructive Criticism
- Emotional Intelligence at Work

- Employee Motivation
- Leadership and Influence
- Employee Discipline and Termination
- Goal Setting
- Teamwork and Team Building
- Performance Management

Option 1	Option 2	Option 3
 Unlimited access to 12 courses designed for new supervisors 	• Unlimited access to 12 courses designed for new supervisors	Unlimited access to 12 courses designed for new supervisors
	• One live group session per month with a member of our Talent Optimization team. The monthly live session will reinforce learnings for the month through activities, discussion, and recommended homework. It will also allow for real time questions and answers.	 One live group session per month. One 1-1 mentoring session per month.

	LMS Only	LMS + Live Session	LMS + Live Session + Mentor
# of Users	*price per employee per month		
1-25	\$12	\$100	\$250
26-50	\$10	\$95	\$245
51-100	\$8	\$90	\$240
101+	\$6	\$85	\$235